

John Benedict Biagtas

AI Automation Specialist

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SUMMARY

Self-taught AI Automation Specialist with hands-on experience building end-to-end workflows using n8n, Make.com, and Zapier. Comfortable working with AI models including Claude AI, Groq, and ChatGPT to build practical systems like lead outreach pipelines, hiring screeners, content generators, and self-healing monitors. Experienced in integrating tools across CRM, communication, and productivity platforms.

AUTOMATION PROJECTS

GHOST	Self-healing workflow monitor. Checks every 15 min for n8n failures, AI diagnoses root cause, auto-retries, logs to Google Sheets, and sends instant alerts to a messaging platform.	APEX	Two-workflow lead outreach system. AI writes personalized cold emails, classifies replies as Interested/Rejected/Question, routes hot leads via workspace notification.
CIPHER	AI content factory. One webhook input produces a blog post, LinkedIn post, Twitter thread, newsletter, and image prompt — delivered as a single email digest.	VERDICT	Automated hiring pipeline. Scores applicants 0-100 via AI against role requirements in Google Sheets. Auto-sends personalized interview invites or rejections.
FORGE	Lead enrichment pipeline. Merges multi-source Google Sheets leads, batch-processes with AI to generate company summaries and outreach scores.	PULSE	Weekly project reporting. Every Monday at 8AM, pulls Google Sheets tasks, calculates stats, AI writes status narrative, delivers full report via email and a condensed alert to a messaging platform.
HERALD	E-commerce support chatbot powered by Claude Haiku 4.5 with a Google Sheets knowledge base, 10-message context memory, and unknown-query escalation.		

TECHNICAL SKILLS

Automation	AI & LLMs	Integration	Workspace	Reporting & Ops
n8n	Claude AI	Webhooks, REST APIs	Google Workspace	Discord, Gmail
Make.com	Groq (llama-3.3-70b)	Google Sheets, HubSpot	Notion, Trello	Clockify
Zapier	ChatGPT, Gemini, Grok	Airtable, Typeform	Slack, Zoom	PayPal, Wise

WORK EXPERIENCE

Social Media Engagement Coordinator

Feb 2024 – May 2025

MDS

- Monitored and responded to comments and messages across social media platforms to maintain audience engagement.
- Tracked engagement metrics and compiled regular performance updates for the team.
- Coordinated with content team to ensure consistent posting schedules and timely responses.

Personal Assistant to CEO

Feb 2022 – May 2023

Starrett Family Trucking

- Managed the CEO's calendar, meetings, and daily schedule to keep operations running smoothly.
- Handled correspondence, document preparation, and administrative tasks on behalf of the executive.
- Organized and maintained records, files, and business data with high attention to detail.